



# Supplier quality charter

S2000A-D006 Revision 06



## Supplier Quality Management

The purpose of this Supplier Quality Charter is to formalize the rules applicable to our suppliers.

By applying the principles of this charter, suppliers ensure that Chomar is supplied with products that are suitable and meet our expectations in every respect.

This charter is therefore one of the foundations for the development of a lasting relationship between Chomar and its suppliers.



## Table of contents

I. GENERAL REQUIREMENTS .....	3
II. SPECIFICATIONS .....	3
III. REQUIREMENTS FOR AUTOMOTIVE APPLICATIONS.....	3
IV.COMPLIANCE WITH PRODUCT REGULATORY REQUIREMENTS .....	4
V.SUPPLIER SELECTION AND APPROVAL.....	4
VI.SUPPLIER QUALITY ASSESSMENT.....	4
VII.QUALITY COMPLAINTS.....	5
VIII.CONTINUOUS IMPROVEMENT .....	5
IX.PRIVACY.....	6
X.DELIVERY .....	6



## I. GENERAL REQUIREMENTS

Our requirements listed in the paragraphs below apply to all our material suppliers and subcontractors. Chomar requires its suppliers to have an ISO 9001-compliant quality management system (and strongly encourages them to be certified). Each supplier must provide an up-to-date copy of its quality certifications.

The effectiveness of the quality management system must be demonstrated by:

- Verifiable continuous improvement
- A product quality assurance system
- Improved quality and logistics performance
- Effectiveness and implementation of corrective actions
- Improved communication
- Efficient project management

## II. SPECIFICATIONS

All raw materials are approved by Chomar on the basis of tests and pre-series production. When the raw material is approved, a specification is drawn up and co-signed by the supplier and Chomar. This specification defines the parameters to be guaranteed to ensure material conformity.

Each delivery must be accompanied by a certificate of analysis showing the measurements taken and comparing them with the agreed specifications.

No value should be outside the specifications, unless waived by the Chomar Quality Department.

Any modification of the process and components and/or of the characteristics of the validated material is forbidden without the formal agreement of Chomar after validation of one or more test batches. A revised specification has been requested and will be signed by the supplier and Chomar.

## III. REQUIREMENTS FOR AUTOMOTIVE APPLICATIONS

For automotive applications, an ISO 9001 management system is required, and IATF is desirable.

The use of tools designed to reduce the risk of quality drift, such as FMEA, monitoring plans and statistical process control, is strongly recommended.

**Safety and Special Features:** are defined by Chomar or by legal and regulatory requirements, must be identified, and the personnel involved must be trained.



## IV. COMPLIANCE WITH PRODUCT REGULATORY REQUIREMENTS

Through its Responsible Purchasing Charter, Chomarati demonstrates its commitment to work with suppliers who respect the environment and human life.

In this context, the supplier undertakes to comply with the regulations in force in his country, as well as with any national or international regulations requested by Chomarati.

CHOMARAT asks the Supplier to implement means of controlling the CMR risk (Carcinogenic, Mutagenic and Reproductively Toxic Compounds) and not to deliver articles containing SVHC substances at a concentration greater than 0.1%. The Supplier is responsible for monitoring the updating of the list of SVHC substances and must immediately inform CHOMARAT of any developments. The Supplier anticipates future restrictions and regulatory developments (e.g. PFAS, phthalates, etc.).

Similarly, it undertakes to respond to any request concerning the presence of substances, whether regulatory or corresponding to a standard or label requested by Chomarati or one of its customers.

Suppliers of chemicals undertake to send the safety data sheets in French to Chomarati and updates in accordance with current regulations.

These documents should be sent to: [fds@chomarati.com](mailto:fds@chomarati.com)

## V. SUPPLIER SELECTION AND APPROVAL

Before starting a commercial relationship, the supplier must complete the **supplier self-assessment questionnaire** and return it to the Purchasing department within 15 days, together with **the signed Responsible Purchasing Charter**.

This questionnaire gives rise to an initial rating which, if sufficient, enables the supplier to join the Chomarati panel. This entry will then enable the company to deliver mass-produced products.

Answers must be clear and precise; refusals must be justified, and the required documents must be submitted. All information received will remain confidential.

Chomarati may request that this information be updated.

## VI. SUPPLIER QUALITY ASSESSMENT

The performance of all suppliers is assessed on a monthly basis:

- **Quality performance:** comparison of non-quality with supplier sales
- **Logistics performance Supply chain:** service rate on deliveries and production stoppages due to lack of raw materials (see logistics charter).

In addition to this internal assessment, Chomarati has set up a rating system for our automotive and high-volume suppliers. This quarterly assessment is based on the 4 QLRO criteria:

- **Quality:** requested non-quality rate as a % of Purchasing Sales and recurrence of incidents
- **Logistics:** On Time Delivery: set-date delivery (-3d, +2d) and compliance with quantity ordered ( $\pm 10\%$ )
- **Relationship with CHOMARAT Textiles Industries:** 1 (Excellent), 2 (Good) 3 (Average) or 4 (Insufficient) based on responsiveness, proposals for improvement (commercial/logistical/technical productivity, innovation, monitoring/information, alerts, etc.)



- **Organization (self-assessed):** the score calculated from the answers to the self-assessment questionnaire completed and returned by the supplier

A rating is established for each quarter:

- **A: Excellent performance.** This performance is a clear positive for our development with this supplier.
- **B: Acceptable performance.** Performance meets our requirements and those of our customers. We invite the supplier to at least maintain this level.
- **C: Insufficient performance.** Performance falls short of expectations
- **D: Critical performance.** Performance well below the minimum required by CHOMARAT

Chomar has set itself the target of having suppliers with a minimum B performance.

The rating is sent to each supplier.

An improvement action plan is requested when the supplier obtains 2 successive D ratings or 3 C or lower ratings. This action plan must address the fundamental and organizational problem in order to return to a higher rating. It must be delivered within 3 weeks.

When the rating over 4 consecutive quarters is D, a withdrawal process may be initiated.

## VII. QUALITY COMPLAINTS

The Supplier is informed of a complaint by e-mail with an incident sheet document. The complaint may concern the supply delivered, the product manufactured by Chomar with this supply, or the products delivered by Chomar to its customers and manufactured with this defective supply.

The Supplier must contact the Chomar Quality Department **within 48 working hours** to take immediate action (sorting, material replacement, process correction, etc.) in agreement with Chomar. In all cases, the Supplier must secure its deliveries in order to avoid supply disruptions.

Response time requirements are noted on the incident form and must be scrupulously respected.

In its reply, the Supplier must indicate the deadlines for implementing corrective actions and provide Chomar with all details concerning the batches benefiting from corrective actions. The supplier shall communicate proof of completion and effectiveness of actions taken.

The supplier must provide a response in 8D format, according to the CTI incident sheet format. With the agreement of the Chomar Quality Department, the search for causes may be carried out using a method other than that proposed on the Type 8D Incident Sheet.

The claim is closed when Chomar has validated the proposed actions and their effectiveness, and when the supplier has communicated the credit notes.

## VIII. CONTINUOUS IMPROVEMENT

The supplier undertakes to define and implement action plans to improve the efficiency of its quality management system.

To encourage this process, the supplier facilitates the organization of technical visits or audits on its premises at Chomar's request, and undertakes to take corrective action.



## IX. PRIVACY

The contractual partners undertake to treat as confidential, for an unlimited period of time, all commercial and technical details that come to their knowledge during the course of the business relationship.

## X. DELIVERY

Deliveries must always be accompanied by a certificate of analysis referencing the validated specification.

This certificate must be sent as follows:

- For the Mariac and La Gare sites, certificates should be sent to the address below: **[cti.magasiniers@chomarat.com](mailto:cti.magasiniers@chomarat.com)**
- For the Chabannes C&F site, certificates should be sent to: **[enduction.magasin@chomarat.com](mailto:enduction.magasin@chomarat.com)**

A paper version must follow with the delivery documents.

The reception of any goods not accompanied by this document will be refused, and any additional costs will be passed on to the Supplier.

Supplies must be received in perfect condition, in accordance with the packaging agreed between the Supplier and Chomar, and must be correctly identified.

Quality department  
Chomar Textiles Industries